



QUALITY POLICY

We operate at a national level by offering our customers products and services in the field of health care.

KARDIA markets medical devices and high-tech cutting-edge technologies, provides pre-sales and after-sales support to meet all kinds of needs, both clinically and organizationally.

We realize and develop extremely advanced and complex services related to the design, implementation and management of diagnostic, interventional and outpatient activities for both public and private health care facilities.

KARDIA was set up in 1995 by a managerial staff with consolidated experience gained at leading multinational companies. Our mission is based on the following three main principles:

- will to excel in our sector;
- will to always find the best solution to offer our customers;
- will to operate exclusively in a highly professional and ethical manner.

Flexibility, in-depth knowledge of every situation and its specific needs, choice of reliable partners, inclination towards innovation and creativity are our tools.

This way of thinking and working has made us a constantly and rapidly growing company.

The substantial convergence of views between KARDIA and ASAHI INTECC GROUP allowed this latter the acquisition of KARDIA in the year 2021. KARDIA is, as of today, a subsidiary of the ASAHI INTECC. GROUP, which holds the majority shares in the company.

However, KARDIA maintains full organizational and management autonomy, sharing economic and financial strategies with the parent company.

QUALITY, OUR MINDSET

The quality assurance is one of the fundamental elements of our principles and strategies on which our market-oriented company is based.

In fact, quality is not an ancillary element of the product or service, but a mindset: the constant dedication aimed at achieving excellence in every business process.

Quality is also a continuous self-improvement process.

The constant verification of skills and a careful assessment of the systems installed are the tools for improving the quality of products and services.

KARDIA complies with the ISO 9001:2015 standard in all its design, support and marketing activities.



To ensure that the process of continuous improvement is overseen, KARDIA annually defines its goals, from which incentive mechanisms and the oversight of operator competencies derived.

The Quality Management System, therefore, has as its main objectives:

- to correctly manage and interpret customers' needs;
- to ensure satisfaction and compliance with the requirements agreed with the customer;
- to continuously improve the effectiveness and efficiency of the internal organization.

Milan, 8th January 2024

Yours sincerely,

KARDIA S.R.L.

By: _____

Name: Davide Longoni

Title: Legal Representative